



Terms & Conditions for Firearms Work

HPS guarantees all labor to the original owner for one year. HPS will warranty dipped products for 1 year for any failure that is determined to be HPS's responsibility. Although our finishes are more durable than most traditional finishes, proper care is required. Damage to the finish due to negligence or improper care or wear and tear through ordinary or rough use are not considered warranty circumstances. Determination of warranty coverage is at our sole discretion. We may, at our discretion, extend this guarantee indefinitely, but cannot guarantee against abuse, neglect, or honest wear. Non warranty "touch ups" service is available at a slightly reduced rate. Revolver cylinders are not warranted for cylinder ring wear, nor are flexible surfaces such as rubber butt pads or flip-up scope covers. Pin ends and moving parts of the action are not warranted. If you have a problem with any HPS work, even after the warranty period has expired, please contact us so that we may evaluate your complaint.

HPS will always attempt to clearly communicate to each client the results that may be expected; however all artwork is subjective in nature. HPS is not responsible for misconceptions or misunderstandings concerning our patterns or custom artwork. While we will attempt to work through any such misunderstandings, the client is responsible to pay for any work that is already completed.

Deposit

HPS requires a minimum deposit of 50% of our quoted price upon receipt of your firearm or item for finish. This deposit may be increased or waived at our sole discretion. If the customer decides to cancel the finishing before any work is done, the deposit will be returned less the cost of any supplies that were purchased specifically for the job and shipping costs. If work has been performed, the customer will be charged for the work that has been done.

Shipping of Firearms

According to federal law, firearms can be shipped directly to HPS by the owner for work or repair and HPS can return the firearm only to the owner at the same address from which it shipped. If we are required to ship a firearm to a different person or different address from which we received it, we will ship only to a licensed dealer who will then transfer the firearm to the owner. Non-licensed individuals may ship a firearm to the manufacturer or a gunsmith for work or repair. Many times, especially with handguns, it can be more cost effective to have your local FFL ship and receive the return shipment. HPS will not knowingly ship any firearm or other item to any location where ownership or sale or transfer of that firearm is restricted by law. HPS is not responsible for loss or damage that may occur during shipping. Shipping insurance, at the customer's expense, is strongly encouraged.

By signing the front of this ticket, you agree to the following conditions:

1. A deposit may be due before custom work is started, and full payment is required before my firearm or accessories are returned. My firearm will be held as collateral until full payment is made. If payment is not made within 90 days from the date payment is due, I agree that my firearm is then forfeit and becomes the property of Hydro Print Services.
2. I understand that HPS makes no warranty concerning the results of the custom work, including, but not limited to, the look of camouflage patterns or artwork, durability of finishes, suitability of finish for any particular application, or safety, function, or reliability issues that result from the customization of my firearm.
3. I understand that certain work may be required to prepare my firearm for custom work. This work may include disassembly, stripping finish or oil with chemicals, sandblasting parts, sanding, and masking. Sights and/or optics may have to be removed or adjusted and may lose zero as a result. I understand that due to age, use, damage, corrosion, or factory defect, some parts may fail during the disassembly/assembly process. I will not hold HPS responsible for any damage that may occur during customization of my firearm.
4. I understand that if, in the course of performing work on my firearm, HPS finds that my firearm is currently in a dangerous condition for any reason, HPS will not return the firearm until action has been taken to resolve or repair the unsafe condition. I agree to cover costs incurred during this process (HPS will not perform any work without first obtaining my approval).
5. Firearm laws and regulations can be obscure and confusing at local, state, and federal levels. As a result, due to a particular assembly or modification some firearms may exist that are not in compliance with firearm regulations when we receive them, whether the non-compliance is intentional or unintentional. Therefore, if upon receipt of my firearm, HPS finds that my firearm does not comply with applicable regulations, I agree to allow HPS to take the necessary steps to resolve the situation and I agree to pay for any costs incurred. I understand that this may require any of the following steps: removal or replacement of parts, removal of certain accessories, alteration of the firearm, surrender of the firearm or certain parts/accessories to the appropriate authorities. I understand that HPS will not knowingly return an illegal firearm to me.
6. I take full responsibility to ensure that my firearm complies with my local and state laws. I understand that HPS cannot return a firearm to a location in which ownership, transfer, or sale of that firearm is restricted. I agree to take full responsibility if HPS, despite all effort to ascertain legality, unknowingly returns a firearm that is restricted in my area by local or state ordinances.
7. I understand that although a background check is not required by law for the return of my own firearm, HPS may choose to perform a check if they feel that it is justified.
8. I agree to pay all charges and costs for the work performed by HPS in a timely manner.
9. I am not restricted in any way from owning this firearm.

My signature on the front of this work order affirms that I have read and agree to the above Terms and Conditions.